

Refund Policy

Once a booking has been confirmed, changes and cancellations will incur the following charges:

- Changes or Cancellations made with less than 72 working hours notice - 50% of the fee paid
- Changes or Cancellations made with less than 24 working hours notice will be charged at the full rate
- Changes to your booking can be made via your online booking account up to 72 hours before your appointment.
- TMG reserves the right to cancel the provision of the Services without notice in case of the illness of a Massage Therapist or other circumstances beyond its control.
- Any refunds due will be repaid back to the purchasing payment card within 10 days of the cancellation date.